

## GE Transportation Customer Web Center (CWC)

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## Troubleshooting Guide – Unsupported Browser Issue

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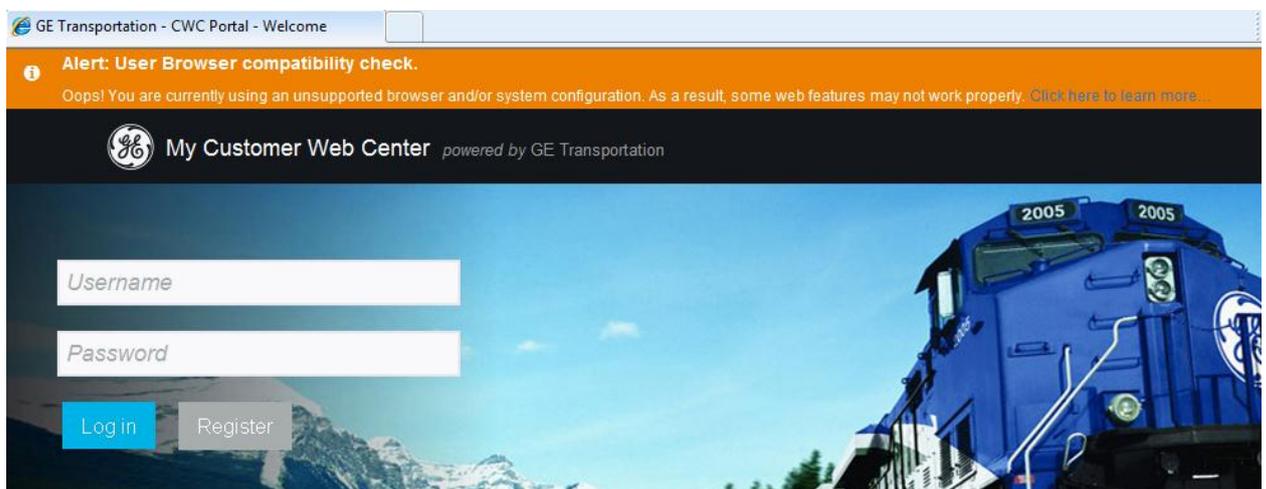
# 1 Introduction

## 1.1 Scope

This document provides users with instructions on how to resolve Unsupported Browser issue.

## 1.2 Intended Users

Any user who gets the following error message when login to CWC.



### 1.3 Unsupported Browser Issue.

If the system flags an error Alert for an unsupported Browser, you can use one of the supported browsers which are Internet Explorer, Google Chrome, Mozilla Firefox or Safari.

User Browser Compatibility <span style="float: right;">X</span>			
Description	Your System settings	Best Viewed On	Troubleshooting Tips
Browser	Opera	IE, Chrome, Firefox, Safari	Please use a compatible browser