

## GE Transportation Customer Web Center (CWC)

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## CWC Tutorial – Finding documents and Manuals

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# 1 Introduction

## 1.1 Scope

This document provides users with instructions on the following features available on the CWC application:

1. How to perform Search and Advance Search
2. Search and Access to Product Content & Manuals

## 1.2 Intended Users

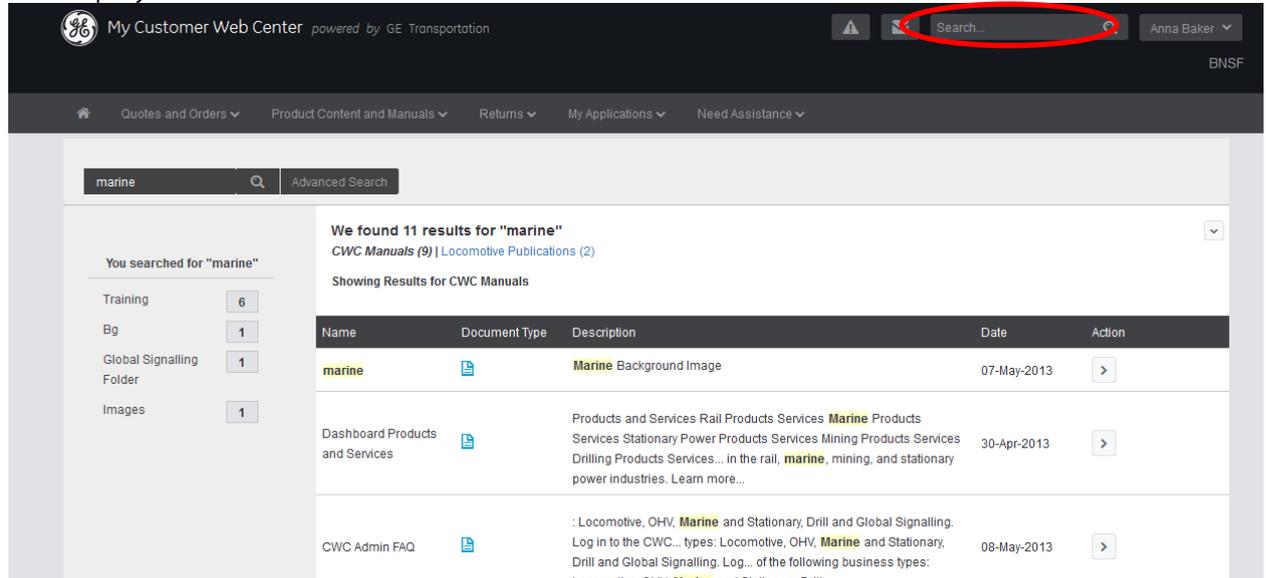
All users who would like to have an access to CWC Application will use this document for detailed instructions on how to navigate different functionalities within the CWC application.

## 1.3 Assumption

User has valid CWC access and knows how to login to CWC application

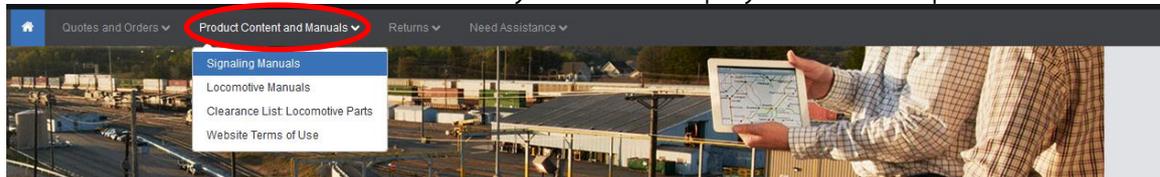
## 2.1 Global Search

- To search throughout the CWC application enter a search keyword and click on search button or press 'Enter' or 'Return' key.  
The list of documents available to you that contains the search keyword will be displayed.



## 2.2 Product Content & Manuals

- Click on Product Content & Manuals tab  
The list of documents available to you will be displayed in the drop down.



Click on a category and you will be taken to a page where further categories are present.

- Select a document and Click on 'Actions' (>) button. List of actions are displayed as shown below.
  - Select Download to view or download the document
  - Select Email this Link to forward the document link via email

Search...   [Looking for a Different Manual?](#)

Signaling Manuals	23					
		Name	Document Type	Description	Date	
Crossing Control	X					
4 Quadrant Gate Control	1	100134-002 AC0		Audio Frequency Train Activated Circuit - Model II	01-Feb-2013	
AFTAC	1	100339-003 AC0		Harmon Driver Interface Crossing Lamp Controller	01-Feb-2013	
Controls	3					
HXP-1	1	IM-183 Vol.III		Volume III PMD-3 & PMD-3R Field Reference Manual (Superseded by 100053-001)	01-Feb-2013	
HXP-3 PMO-3	5					
Other	3	100399-002 AC0		FSS Installation Instructions for Harmon Standard Frequencies	01-Feb-2013	
PMO-1 PMO-2	2	100323-010 AQ0		ElectroLogIXS XP4	01-Feb-2013	
SCX-1	4					

3. You can search the documents by entering search keywords in the text box and clicking on search button or pressing 'Enter' or 'Return' key.
4. Search results will be displayed as shown.
5. Click on 'Advanced Search' button for more refined search. Find more about 'Advanced Search' by clicking [here](#).
6. Select 'Home' to go back.

## 2.3 Advanced Search

1. Click on Product Content and Manuals tab  
The list of documents available for you will be displayed
2. Click on 'Advanced Search' button. The page would be displayed as:

**Advanced Search**

Refine your search results by specifying text to include, exclude and date range

Search within  Search for  Must not include the words

Show Pages Last Updated

Between dd/mm/yy and

Find Results using

All the words

At least one of the words

The exact phrase



3. Select the parameters that you require and select 'Search'
  - a. In the 'Search within' dropdown you will find the businesses you have access to. You can select one business or can search in all businesses
  - b. The search keywords should be typed in 'Search for' text box
  - c. The Search keywords that should not be included shall be present in 'Must not include the words' text box in section 1. Not Mandatory.
  - d. Search latest documents or date limited documents through 'Show pages last updated' drop down or Select the radio button for the date range and enter the date range in section 2.
  - e. To search for a specific phrase or all the words in the search keywords you can choose the option in the section 3.